

# Overview of Firm



*The Consensus Group*, (TCG), is a female, minority owned firm that works with human resource professionals and law departments in the investigation, assessment, and resolution of internal employee complaints and claims filed with state and federal equal employment opportunity agencies. The Consensus Group manages the employment dispute from its inception to completion at the administrative level, coordinating the investigation, response(s), interviews, fact-findings, and/or resolution of the claim. Our investigations are conducted by legal professionals to maintain confidentiality.

Prior to representing any client, our professionals immerse themselves into learning the client's business, policies, procedures and company culture. entirely at the firm's expense. *This investment* results in the ability to thoroughly and confidentially investigate and respond to complaints and accurately assess the risk of the respective employment dispute.

At The Consensus Group, we have an approximately 99% success rate per 1000 complaints managed and we represent clients in front of state and federal agencies in over 43 states.

The Consensus Group's approach to managing employment disputes is simple.

- Utilize experienced legal professionals to maintain confidentiality.
- Thoroughly investigate the employee complaint early, when facts and witnesses are available and before positions have been hardened.
- Conduct an objective risk analysis.
- Partner with business leaders to implement a coordinated case management strategy.
- Develop cooperative relationships with investigatory agencies and demonstrate our client's commitment to an objective review of employee complaints.
- Attempt closure of the dispute before it develops into litigation.
- Provide these services at a sizeable cost savings to organizations by providing our services for a **FIXED FEE.**



**RESULTS** DEFINE OUR **FIRM**

[www.TheConsensusGroup.com](http://www.TheConsensusGroup.com)